

Mobile Heartbeat Feature Overview

Dashboard

Logged in user and phone number

Presence reads as Available, Busy or Offline

The Presence, Assigned Units, and Dynamic Roles buttons allow users to select what is appropriate during their shift.

The Features section provides access to Phone, Broadcasts, More, Lock and Logout buttons

The Navigation Bar contains, Dashboard, Patients, Texts, Contacts and Alerts and will always display regardless of where a user is in the application.

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Patients

Viewing Options

- View patients assigned to you in the unit
- View all patients in unit
- Browse all patients (hospital)
 - Must select a unit.

Patient Information:

- Patient Name
- MRN Number
- Date of Birth
- If the patient is a confidential patient
- Patient Details
 - Age
 - Gender
 - Admitted date and time
 - Length of Stay
 - Chief Complaint
- Dynamic Care Team
- Can send a Broadcast to the care team

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Phone

Once connected on a call:

- **Mute** – mutes the line, caller cannot hear you talking
- **Keypad** – displays keypad for additional dialing
- **Speaker** – puts the phone on speaker
- **Transfer** – transfers caller to another number
- **Hold** – puts call on hold
- **Att.Xfer** – Attended Transfer, allows you to stay on the line until the call is transferred.
- **Add Call** – allows adding an additional caller (3 way calling)

Note:
*There is no voicemail feature .

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