

myBeaumontChart OpenNotes Physician FAQs

<p>Q1</p>	<p>What is OpenNotes and why is Beaumont offering?</p>																		
<p>A1</p>	<p>OpenNotes is an international movement to make healthcare more open and transparent. This is an opportunity to help our patients become more engaged in their care. Giving patients access to their medical providers’ notes has been shown to increase engagement, adherence, planning, control, and understanding.</p>																		
	<p>Over 38 million patients currently have online access to their notes.</p>																		
	<p>Patients have asked for this availability, as many national/local healthcare systems offer this feature such as:</p>																		
	<table border="0"> <tr> <td>Michigan Medicine</td> <td>Cedars-Sinai</td> <td>Duke</td> </tr> <tr> <td>Henry Ford</td> <td>Geisinger</td> <td>Intermountain</td> </tr> <tr> <td>Covenant</td> <td>John’s Hopkins</td> <td>Mayo</td> </tr> <tr> <td>Bronson</td> <td>Kaiser</td> <td>Oschner</td> </tr> <tr> <td>Spectrum</td> <td>Cleveland Clinic</td> <td>Yale</td> </tr> <tr> <td>The VA</td> <td></td> <td></td> </tr> </table>	Michigan Medicine	Cedars-Sinai	Duke	Henry Ford	Geisinger	Intermountain	Covenant	John’s Hopkins	Mayo	Bronson	Kaiser	Oschner	Spectrum	Cleveland Clinic	Yale	The VA		
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<p>Q2</p>	<p>When will this start, and what types of notes will be shared with patients via myBeaumontchart?</p>																		
<p>A2</p>	<p>Beginning Tuesday, June 4.</p>																		
	<p>Inpatient – Shared at discharge</p> <ul style="list-style-type: none"> • Progress Notes • Consult Notes • History & Physical 																		
	<p>Ambulatory – Shared upon signing</p> <ul style="list-style-type: none"> • Progress Notes • History & Physical • Procedure Notes 																		
<p>Q3</p>	<p>What additional types of notes will be shared with patients via myBeaumontchart beginning October 2019?</p>																		
<p>A3</p>	<ul style="list-style-type: none"> • IP Procedures • OR PreOp • OR PostOp • ED Notes • ED Triage Notes • ED Provider Notes 																		
<p>Q4</p>	<p>What currently is available and how will that change?</p>																		
<p>A4</p>	<p>Currently there is a “share w/ patient” button that physicians can manually select to share the note with the patient. With OpenNotes, the “share w/ patient” will display blue, as it is selected by default.</p>																		

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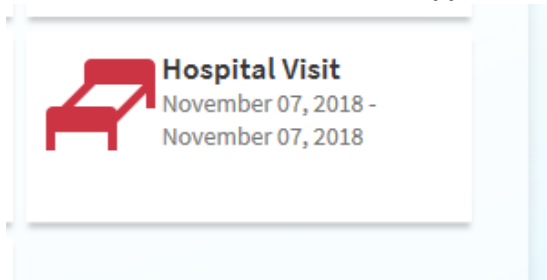
Q5	Is it optional for physicians to share notes with patients?
A5	The OpenNotes Enterprise Rollout will make note sharing the default setting for the specified note types. After the changes on Tuesday, June 4, physicians will have to manually indicate on each individual note that should not be shared with the patient, by manually unselecting the blue button.
Q6	What types of notes will not be included in OpenNotes?
A6	True psychotherapy notes can be protected by law and will not go out via OpenNotes as a default.
Q7	Will providers in training and APPs/MLPs have their notes released through OpenNotes?
A7	Providers in training and APPs/MLPs (if co-sign needed) will have their notes released only after co-signed by their supervising physician.
Q8	Will notes prior to Tuesday, June 4 be shared via OpenNotes?
A8	No, notes will only be shared going forward. It is not retroactive.
Q9	Will I need to change the way I write my notes?
A9	Most providers will not need to change the way their notes are written. It will be important, though, for you to take a few things into account. For example, you may want to avoid jargon or abbreviations that might be misinterpreted. This article from The American Journal of Medicine can provide some tips.
Q10	What other local organizations offer OpenNotes?
A10	Other notables are the VA, Henry Ford, University of Michigan.
Q11	Where can I find more information?
A11	Information will be published to the IT Bookshelf as available.
Q12	When will notes be viewable in the myChart mobile app?
A12	As part of the upgrade in October 2019.
Q13	When and how will all physicians be informed?
A13	Via a variety of communication methods leading up to Tuesday, June 4.
Q14	Who can physicians speak to for more information?
A14	Please contact Suzan Beydoun, M.D. or Matthew Zimmie, M.D.

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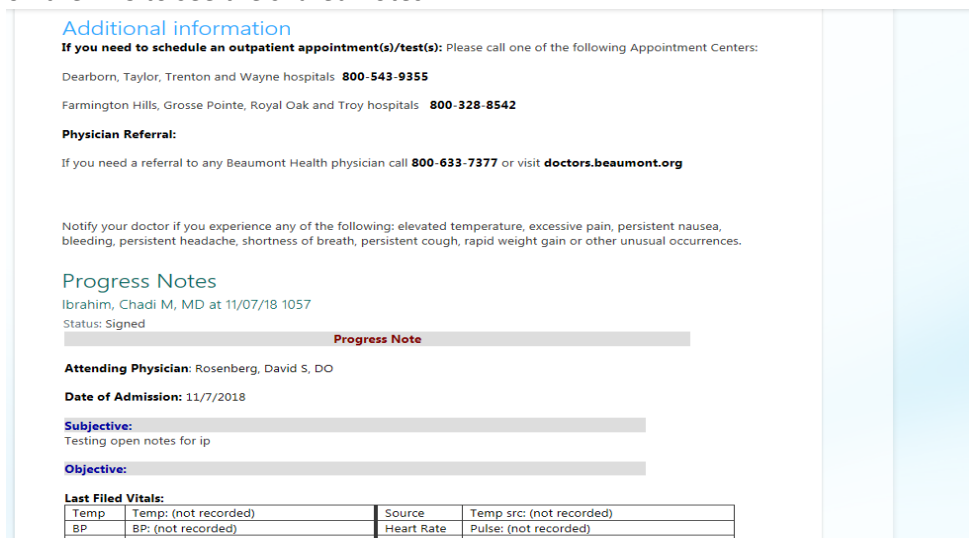
Q15 How will patients view inpatient discharge notes in myChart?

A15 For Inpatient:

Access the **Visits** menu and select **Appointment and Visits**



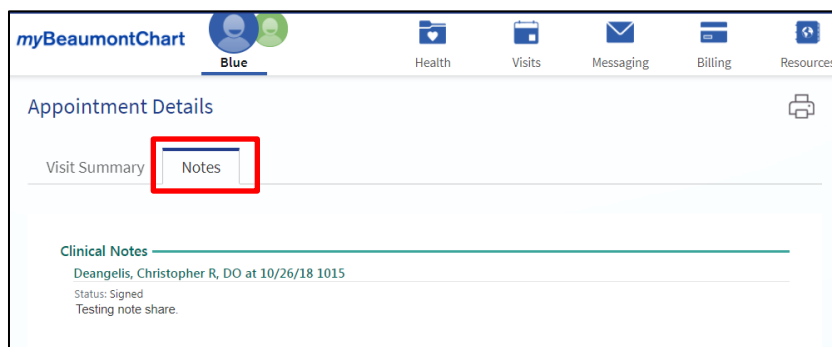
When the patient selects the hospital visit they will see the “Your Admission” screen which will display the AVS at the top. The patient can then scroll down to below the Additional information on the AVS to see the shared notes:



Q16 How will patients view ambulatory notes in myChart?

A16 For Ambulatory:

When a patient’s views their After Visit Summary on the Appointment Details page in myBeaumontChart, they will see shared Notes. The Notes tab displays any notes that were shared by the clinician.



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Q17 Can I recall my note if it was inadvertently shared?

A17 If you feel a note was shared that should not be shared:

1. Addend your note.



Progress Note

2. Choose the "Share with patient button" until you no longer see the "blue color" and appears grey.



3. Sign your note.

Q18 What is the process for patients to ask for notes to be changed?

A18 As you may know patients currently can have access to their medical records. HIPAA grants that the patient also has the right to ask for the medical record to be amended. For Inpatient and medical group physicians, patients may use the Amendment Form provided by Beaumont Health. Independent practices should continue to use their current process for the patients Right to Request Amendment for PHI under HIPAA.

For more information please review the BH policy for [Compliance with Federal and State Privacy Laws and Regulation](#) under "Right to Request Amendment of PHI."