

# Beaumont Physician Partners

Engaging and supporting Beaumont doctors



Dear colleagues,

I hope you're all staying warm during this, one of the coldest weeks in recent history. Though this news may not make you warmer, I hope it provides a good update.

In late 2017, we asked physicians to complete a survey to gather insight on how Beaumont can better engage physicians.

As a follow-up to the 2017 survey, Beaumont Health is implementing a Pulse Survey. Our goal is to receive input from every physician on this survey. In return, you have my commitment that your responses will be anonymous.

This **Monday, Feb.4**, you will receive an email in your Beaumont email box from [surveys@advisory.com](mailto:surveys@advisory.com). The email will contain your unique link to the survey. It will take no longer than 10 minutes, and your candid feedback will help drive change within Beaumont Health.

Thank you, in advance, for your open and honest responses.

I have just a couple notes for you this week:

- ratings and reviews coming to physician profiles
- move your computer mouse before you swipe your badge to login

It was officially announced this week that **Beaumont will be publishing patient experience (5-star) ratings and reviews on the Find a Doctor section of the [beaumont.org](http://beaumont.org) website in the Spring 2019**. This is to ensure we provide our patients with valid and current ratings and reviews. You might already have reviews on public websites, such as Healthgrades, Yelp, Vitals, Google and RateMDs. Often those ratings are based on a limited number of reviews from unverified sources. The results can be misleading to consumers and inaccurately represent the quality of care. For more information on this initiative and how it will affect your profile, please visit the [Ratings and Reviews webpage](#).

IT has received increased reports of **badge swiping not working**. Did you know that attempting to badge swipe into a clinical workstation will not work without first moving the mouse? Move the mouse first so the login box displays on the computer monitor and then swipe your badge to login. If you have questions, please contact the Service Desk at 888-481-2448 or via [the web](#).

As always, please feel free to reach out to me with any questions or concerns.

Sincerely,

A handwritten signature in blue ink that reads "David P. Walters M.D." The signature is written in a cursive, professional style.

David P. Walters, D.O., MHSA  
Senior Vice President, Beaumont Physician Partners