

## IT server reboots occurring the week of Sept. 19

The following applications will be unavailable for up to 15 minutes while server reboots occur between the following time frames. Please utilize established downtime procedures while unavailable. If any questions or issues, please contact the Service Desk at 888-481-2448 or via [the web](#).

### Sunday, Sept. 19

- 12:30-4:30 a.m.
  - CareFusion - Pyxis Pharmogistics at Dearborn. Med orders and medication dispense won't occur in real time. Cabinets will need to be in critical override and Pharmacy won't be able to deliver to the cabinets during that time.
  - Pyxis at Canton ED, Dearborn, Grosse Pointe, Taylor, Trenton, Troy and Wayne. ADTs, Med orders and medication dispense won't occur in real time. Cabinets will need to be in critical override and Pharmacy won't be able to deliver to the cabinets during that time.
  - Omnicell at Farmington, Royal Oak and Troy. ADTs, Med orders and medication dispense won't occur in real time. Cabinets will need to be in critical override and Pharmacy won't be able to deliver to the cabinets during that time.
  - Dose Edge used at the Royal Oak Pharmacy

### Monday, Sept. 20

- 6-10 p.m.
  - Paceart at Northpointe
  - Progeny Royal Oak Cancer Genetics Research Institute servers
- 8-10 p.m.
  - Provation at Royal Oak
- 8 p.m.-12 a.m.
  - Beaumont Credentialing System / Morrissey - Physician Registry for Grosse Pointe, Royal Oak and Troy

### Tuesday, Sept. 21

- 10 p.m.-2 a.m.
  - 3M coding and reimbursement system
- 6-10 p.m.
  - COVID-19 analytics
  - Caboodle, near real time Business Intelligence Analytical Dashboards (COVID-19 EOC Trackboard)
  - Paceart
  - Enterprise Provider Credentialing System
- 8-12 a.m.
  - AGFA to Phillips Migration (Oasis Server) for Grosse Pointe, Royal Oak, and Troy
- 8:30 p.m.-12:30 a.m.
  - Vitrea - 3D Images for Grosse Pointe, Royal Oak, and Troy

### **Wednesday, Sept. 22**

- 2-6 a.m.
  - GE Muse
- 6-10 p.m.
  - Physician Scheduler
  - NTRACS/Trauma Registry at Dearborn, Trenton and Wayne
- 9:30-11 p.m.
  - Secure Multifunction Print from Windows devices utilized the print server SecurePrint
  - Print Server for focal printing from VDI at Dearborn, Taylor, Trenton and Wayne
  - RightFax Cloud that will affect Windows printing and desktop faxing using Rightfax. Incoming faxes that utilize RightFax will not be available until the downtime is completed.

### **Thursday, Sept. 23**

- 6-8 a.m.
  - Emergency center imaging system - Royal Oak EC Doctors & Residents that perform bedside ultrasounds will be unavailable while Qpath servers are rebooted
- 6-10 p.m.
  - PeopleSoft financial report storage repository
- 8-10 p.m.
  - Business Objects for Dearborn, Taylor, Trenton and Wayne for reporting from Crystal, Webi and Epic/*oneChart* reports
  - Oakcare - Business Objects - Epic - Legacy AR Reporting - Database
  - Qlik GeoAnalytics
  - QlikSense
  - Epic BI Restful
  - BO reports

### **Friday, Sept. 24**

- 7-8 a.m.
  - Beaumont Sleep Evaluation Service Centers will be unable to access Polysmith for the review and interpretation of diagnostic sleep studies for up to 10-minutes

For more information see the [Monthly IT server maintenance initiative](#) news article.