June 4, 2020

Dear colleagues,

We have all been through a lot during the COVID-19 crisis, and our providers have stepped up in extraordinary ways. Through it all, we communicated updates and changes daily. As we reopen facilities and take on non-essential surgeries, we continue to look for safe ways to care for you and your patients. We will continue to keep you informed of the changes across the system, now on a weekly basis.

Today, we present the first Beaumont Physician Partners bulletin since March. I hope you will find value in this communication as you did before the emergency. Each issue will contain timely information and news, including COVID-19 updates and Safe Care content. As always, you will find the COVID-19 patient tracker and other resources at providers.beaumont.org/coronavirus.

Thank you for the compassionate care you provide every day.

Here are a few items I want to update you on:

- COVID-19 and Safe Care
- Nuance
- Anesthesia model
- Top Docs
- Duo Security

**COVID-19 and Safe Care**

In a recent article in Hour Detroit magazine, Beaumont, Dearborn's chief of emergency medicine, Dr. Zafar Shamoon, shares what it’s like working during the coronavirus pandemic.

In this episode of The Update, CEO John Fox discusses current events, including the George Floyd tragedy, our volume recovery status and the economic challenges we continue to face due to the pandemic.

As businesses are financially impacted by COVID-19, claims to the Michigan Unemployment Insurance Agency have hit record highs. Recently, Beaumont Health’s Human Resources team has seen an uptick in reports of employees being targets of identity theft through fraudulent unemployment claims.

Beaumont Sleep Evaluation Services and Sleep Apnea Centers have reopened, effective June 1. Due to COVID-19 precautions, home sleep testing and polysomnograms will only be performed at this time.
In case you missed it last week, Beaumont Senior Vice President and Chief Quality & Safety Officer Dr. Sam Flanders posted a new blog, Clinical infection preventionists – more heroes in the COVID-19 pandemic.

Other news
On Monday, June 8, Beaumont will be releasing Nuance’s Follow Up Manager. FUM looks at patient data and makes recommendations for follow up imaging. Radiology teams will notify the referring provider. If a patient has not scheduled a follow up appointment 20 days after notification, Beaumont will notify the patient regarding the recommended follow up.

According to Dr. Flanders, “From a patient safety perspective, we are very excited that Beaumont is implementing the Follow Up Manager project. Incidental findings on X-rays are very common and can detect problems at an earlier stage. Unfortunately, studies show that less than half of patients follow up as recommended. This puts patients at risk of an adverse outcome and exposes us to medicolegal risks as well. By creating a process for flagging these findings, making sure they are communicated clearly to the ordering physician and then putting a process in place to check that patients receive the recommended follow up care, we will greatly reduce the risks.”

For more information, contact Karen Kotcher or Michele Yuhasz.

Beaumont Health is adopting a new anesthesia model to continue the health system’s transformation efforts to enhance the most current industry best practices.

Online balloting for Hour Detroit magazine’s 2020 Top Doctors has been extended through midnight on June 15 at www.HourTopDocs.com. This year, you have an opportunity to recognize other individuals along with your fellow physicians—choose from nurses, technicians, administrative staff, cleaning crew or anyone else you feel is deserving of special recognition. As always, doctors are encouraged to vote for respected, qualified and talented medical professionals—doctors to whom they would refer a loved one. The resulting list will be published in the October 2020 issue of Hour Detroit.

Beaumont Health has transitioned to Duo Security, Cisco’s proven two-factor authentication solution, to ensure the security of protected health information against phishing attacks. Please visit raic.beaumont.org for step-by-step instructions, video tutorials and frequently asked questions. The IT service desk can assist at 888-481-2448.

Have a productive rest of your week,

[Signature]

David Wood, M.D.
Executive Vice President and Chief Medical Officer
Beaumont Health