

## Cactus Credentialing, Privileging and Payor Enrollment Implementation Frequently Asked Questions (FAQs)

### What is Cactus?

After an extensive search and project planning process, Beaumont selected and worked closely with the vendor *Symplr* to assist us in consolidating several disparate credentialing, privileging and payor enrollment systems into one, integrated system for the organization. This new, single system named *Cactus* is a provider management software that provides a fully electronic solution that will standardize and streamline our existing workflows for providers and staff.

Cactus consists of **several modules** that will be used by providers and staff to:



### When will the new Cactus system go live?

The new Cactus system is scheduled to go live and be in production this year in 2019. As the schedule for implementation is finalized, further details will be communicated shortly.

### Why are we implementing Cactus?

Beaumont Health is implementing the new Cactus Credentialing, Privileging and Payor Enrollment system to allow us to:

- **Access information from a single source** instead of from multiple locations and systems
- Use only **one application and primary source verification process** with a single, streamlined application to apply to multiple hospital locations
- **Eliminate duplication** of efforts, and in many instances, eliminate rework
- Have one credentialing and payor enrollment data source for users to **run all necessary data and reports**
- Move to a **standardized and common experience** across all Beaumont Health locations
- Move from **paper to electronic** for medical staff applications and committee approvals for appointments and reappointments

### Who will be directly impacted by this change?



Medical Staff Leadership  
Credentialed providers in both acute and ambulatory settings



Corporate credentialing, privileging and medical staff office teams  
Payor enrollment teams  
Hospital staff that rely on provider credentialing and privileging information



Anyone using systems that receive data from our existing systems including MSOW, Midas or Visual Cactus (legacy version).

### When will more information be shared?

Over the next several weeks, further information will be widely shared around how these changes will directly impact everyone across Beaumont. For questions, please contact [medical\\_staff\\_affairs@beaumont.org](mailto:medical_staff_affairs@beaumont.org).