

REQUEST TO RECEIVE PAGES ON CELLPHONE - SUBMITTING A SERVICE REQUEST

METHODS

- AMSCoconnect – Pages received via mobile application
- Mobile Heartbeat



Using the Service Now icon on any Corewell Health PC



Messaging/Paging Request CHE ♥
For Corewell East only.

* Indicates required

* Request Type:
Messaging to Cellphone

* Messaging to Cellphone:
-- None --
AMSCoconnect
Mobile Heartbeat

1. Type in Messaging/Paging in the Start here to submit a request box.
2. Choose Messaging/Paging Request CH
3. Request Type – Messaging to Cellphone
4. From the drop down menu choose AMSCoconnect or Mobile Heartbeat.
5. Complete request template for desired method.
6. Click on “Order Now”

AMSCoconnect – You will receive an email from the Mobile Communications Team with Set up instructions and the Quick Start Guide.

Mobile Heartbeat – You will receive an email from the Mobile Communications Team with download and first-time log in instructions.

****Once your login has been completed for either method, please reply to the email received from Mobile Communications can send a test page.**

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* Indicates required

* Request Type:
Messaging to Cellphone

* Messaging to Cellphone:
AMSCoconnect

* Name:

* Device Type: Android or iPhone

Cell Number:

Groups - Name or Pager ID to Mirror:

Beaumont Email Address:

Additional Information:

* Contact Number:

* Best Time to Contact:

 Add attachments

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User or Dynamic role must already be active in Mobile Heartbeat

* Messaging to Cellphone:
Mobile Heartbeat

* Name:

Additional Information:

* Contact Number:

* Best Time to Contact:

 Add attachments