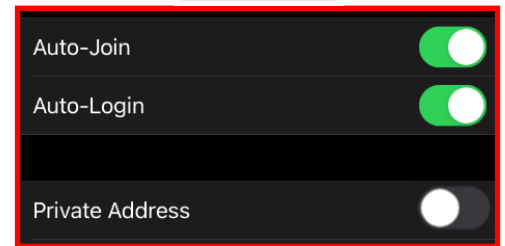
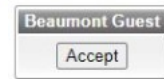


GET THE MOST OUT OF MOBILE HEARTBEAT

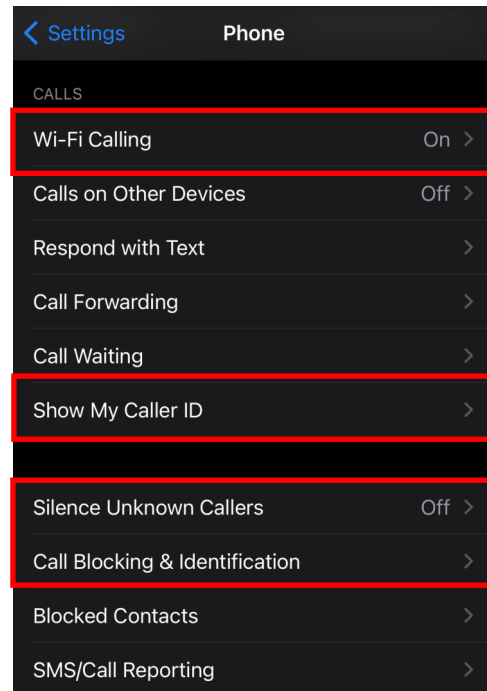
Optimal settings for personal iPhones

Wi-Fi settings

- ◇ Connect to the BH-guest Wi-Fi.
- ◇ Accept the Beaumont internet use agreement popup screen one time only upon your initial connection.
- ◇ Click the ⓘ icon, turn on Auto-Join and Auto-Login, and turn off Private Address.

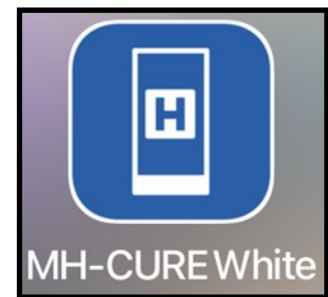


Private Address is a new setting in iOS 14.



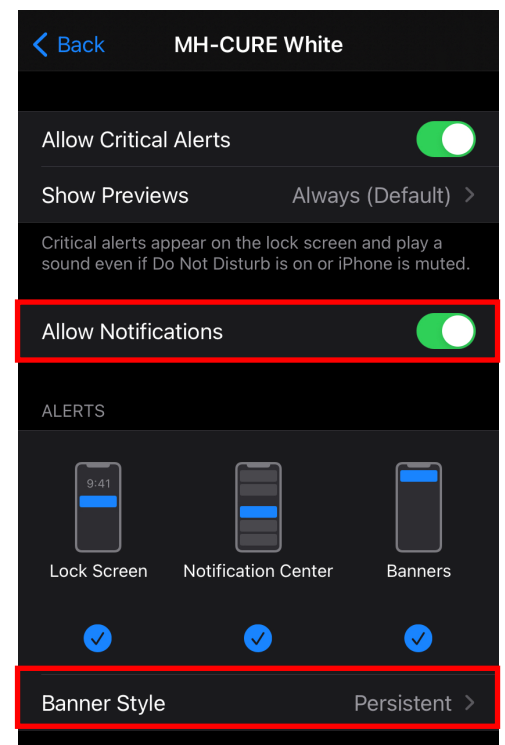
Phone settings


- ◇ Use the newest version of the MH-Cure White app, 20.2.7.
- ◇ Turn on Wi-Fi calling.
- ◇ To avoid calls going straight to voicemail:
 - * Turn off silence unknown callers.
 - * Turn off call blocking & Identification and turn on silence junk callers.
- ◇ Show My Caller ID must be enabled for call masking functionality.



MH-Cure White notification settings

- ◇ Turn on Mobile Heartbeat notifications.
- ◇ Set Banner notifications to persistent.
- ◇ At this time, notifications to Apple Watch from Mobile Heartbeat are not recommended. To turn off notifications to Apple Watch:
 - * Open the Apple Watch on your iPhone
 - * Click notifications
 - * Turn off MH-Cure White



 If any questions or issues, please contact the Service Desk at 888-481-2448 or your local Provider Support Representative.