#### Information Technology

# GET THE MOST OUT OF MOBILE HEARTBEAT

## **Optimal settings for personal iPhones**

### Wi-Fi settings

- Connect to the BH-guest Wi-Fi.
- Accept the Beaumont internet use agreement popup screen one time only upon your initial connection.
- Click the <sup>①</sup> icon, turn on Auto-Join and Auto-Login, and turn off Private Address.

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<b>&lt;</b> Settings Phone		\$
CALLS		
Wi-Fi Calling	On >	
Calls on Other Devices	Off >	0
Respond with Text		$\diamond$
Call Forwarding		
Call Waiting		
Show My Caller ID	>	
Silence Unknown Callers	Off >	
Call Blocking & Identification	>	^
Blocked Contacts		0
SMS/Call Reporting	>	

#### Phone settings

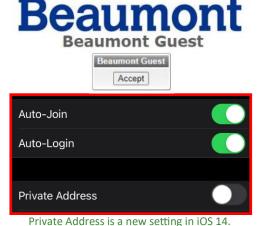
- Use the newest version of the MH-Cure White app, 20.2.7.
  - Turn on Wi-Fi calling.
  - To avoid calls going straight to voicemail:
    - Turn off silence unknown callers.
    - Turn off call blocking & Identification and turn on silence junk callers.
  - Show My Caller ID must be enabled for call masking functionality.

#### **MH-Cure White notification settings**

- Turn on Mobile Heartbeat notifications.
- Set Banner notifications to persistent.
- At this time, notifications to Apple Watch from Mobile Heartbeat are not recommended. To turn off notifications to Apple Watch:
  - \* Open the Apple Watch on your iPhone
  - Click notifications
  - Turn off MH-Cure White



If any questions or issues, please contact the Service Desk at 888-481-2448 or your local Provider Support Representative.





<b>〈</b> Back	Key MH-CURE White	
Allow Critica	l Alerts	
Show Previe	ws Alwa	ays (Default) >
Critical alerts appear on the lock screen and play a sound even if Do Not Disturb is on or iPhone is muted.		
Allow Notific	ations	
ALERTS		
9:41 Lock Screen	Notification Center	Banners
Banner Style	)	Persistent >

### Beaumont