

Connecting your Computer to BHapps

System Requirements

This Tech Tip is intended for Beaumont users with **fully updated** computers running:

- Microsoft Windows (Supported devices and releases)
- Apple MacOS (Supported devices and releases)

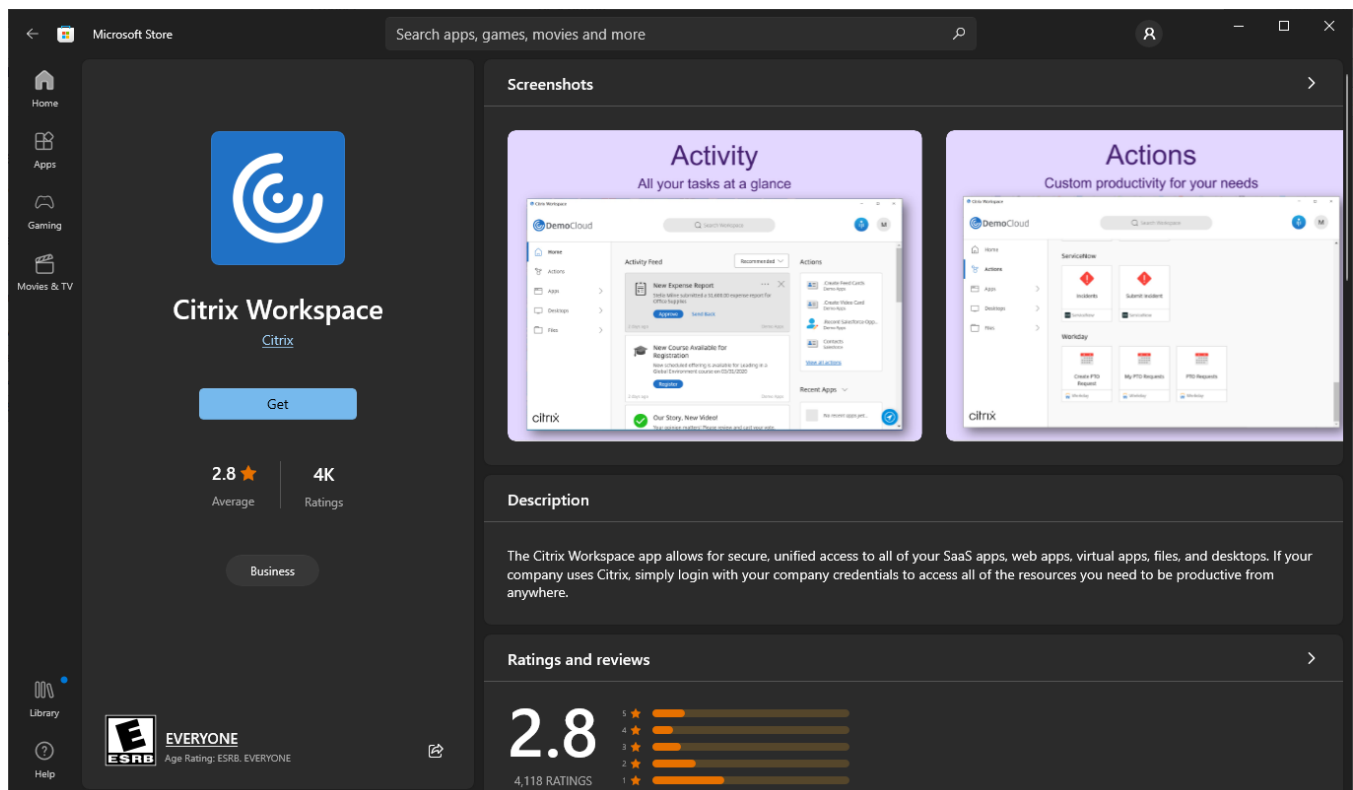
[Click here if you are using a privately-owned computer.](#)

[Click here if you are using a Beaumont-owned or leased computer.](#)

For Privately-owned Computers: Download Citrix Workspace

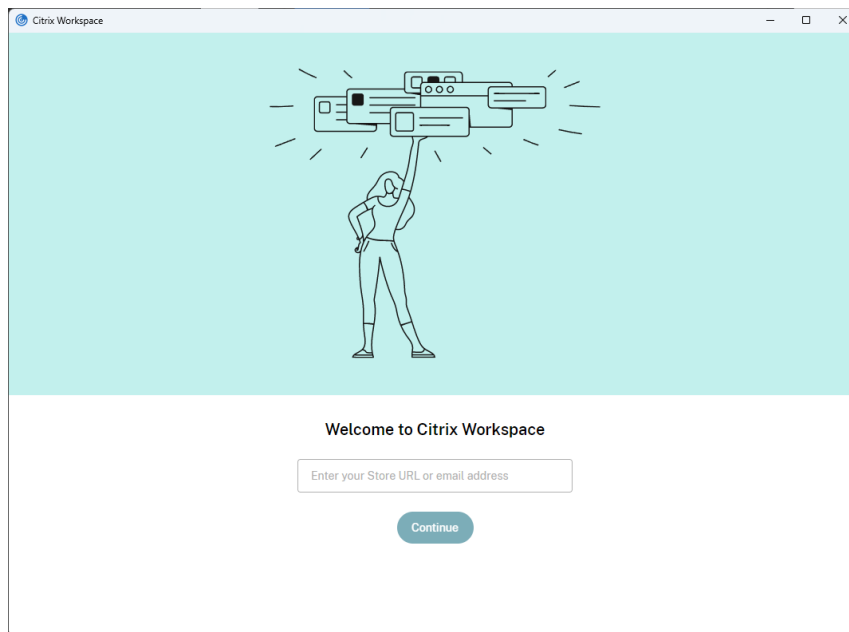
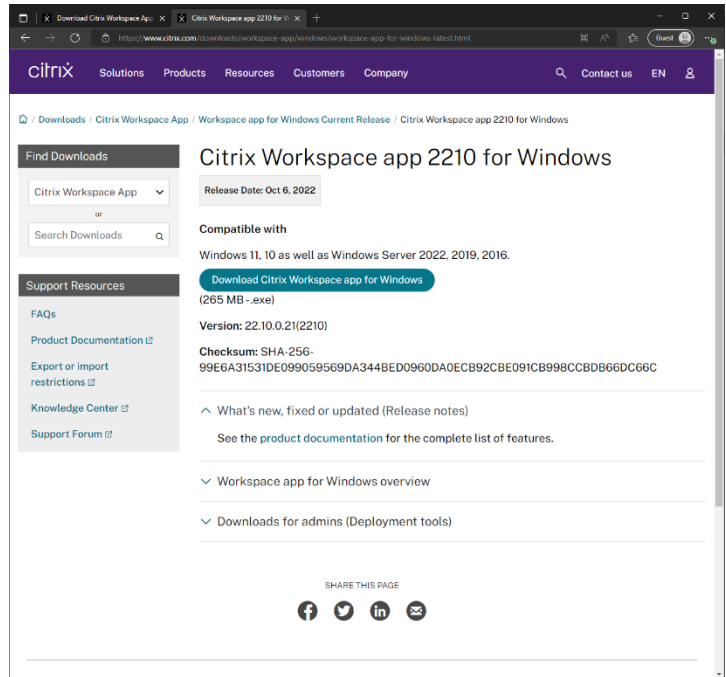
Windows 10/11:

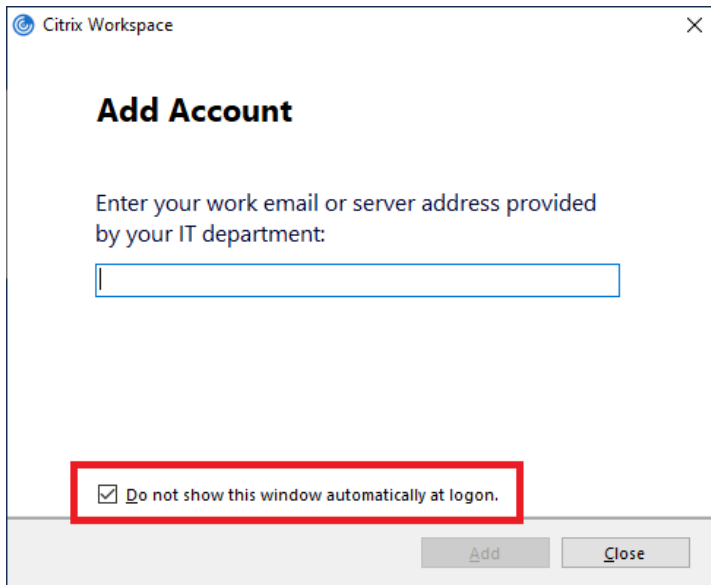
1. Open a web browser and use the link <https://www.microsoft.com/en-us/p/citrix-workspace/9wzdnrcfj2kj>, or go to the Microsoft Store and search for “Citrix Workspace”.
2. Click on the blue Get button.



Older versions of Windows or MacOS:

1. Open a web browser and navigate to:
 - a. For MacOS:
<https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>
 - b. For Windows:
<https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>
2. Click on the **Download Workspace** button.
3. Install the downloaded package, with all the default options selected.
4. Restart your computer to insure a clean install.
5. After restarting, you might see a prompt.
 - a. Newer versions (below): Just close the window.
 - b. Older versions (next page): Select **“Do not show this window automatically at logon.”** and click **Close**.
 - c. Do not enter your email address.





For Beaumont-managed or Leased Workstations: Go to the Providers Portal

1. Open a web browser and navigate to <https://providers.beaumont.org/forms-and-documents/it-downloads>.
2. Under Downloads for Doctor's Offices, you'll find download links specialized versions for Citrix Receiver and other Beaumont applications.

IT downloads

Beaumont is now able to support iPad™ and iPhone® use in any area that is accessible to the internet either by wireless connection or an available cellular network connection. By accessing the network, you can install Citrix onto your iPad or iPhone and have convenient access to all of the hospital's clinical systems, including *oneChart*.

- Minimal Device Requirement to Connect to *oneChart*
- Installing Citrix on a Workstation
- Logging onto the Beaumont Network on the iPhone
- Logging onto the Beaumont Network on the iPad

Downloads for Doctor's Offices

Beaumont offers these programs to doctor's offices. Most of these files are compressed zip files. Download the file. Open and uncompress the zip file. Once that is done, you can install the program with the files available.

- Nuance Dragon Medical One Extensions (32 MB)
- Dragon Medical 250 has upgraded to Dragon Medical One. Read the full update here.
- **Citrix Receiver**
- Panasonic KV-S1027C Driver
- Panasonic KV-S1025C Driver
- Billing Software

Epic 2017 Video Visits

1. Copy the [install exe file](#) under this folder to the local machine.
2. Execute the EXE installation using an administrative account.
3. During installation you will be prompted to choose the environment you wish to run video visits in PRD or TST, choose the one you wish and select OK.
4. If you already have Video Visits installed on your device you can install over the top of the one that is there. The

Quick Links

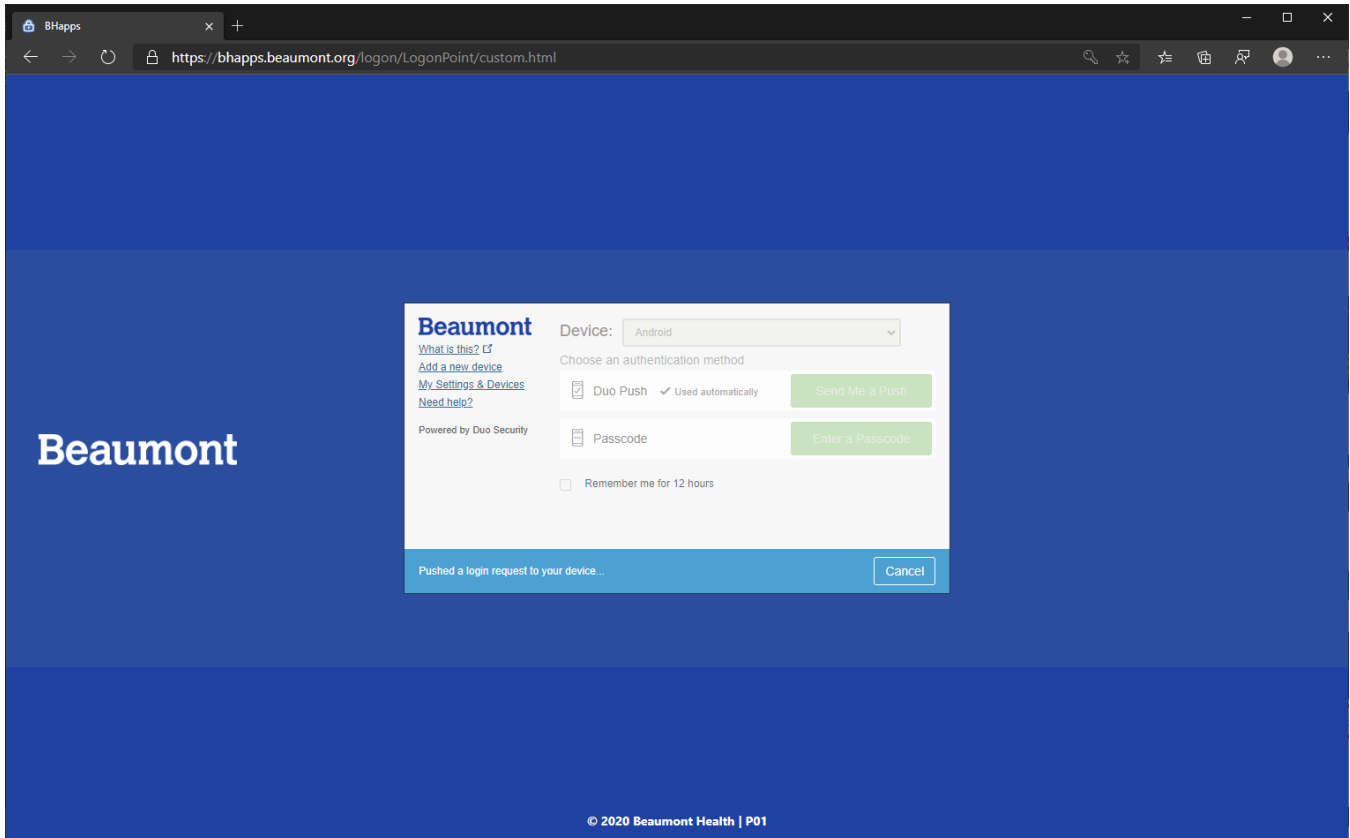
TOP LINKS

- Apply for privileges at a Beaumont hospital
- Beaumont Community Resource Network
- Beaumont Email
- Beaumont Physician Insurance Company
- Case Management
- Compliance
- Concur Expense Reporting
- eBoarding
- Epic/oneChart
- Imaging Ordering Guide
- IT Bookshelf
- Maximum Surgical Blood Order Schedule
- MediTract
- myBeaumontConnection
- myCME Credit
- Pain Management Resources
- Physician Careers
- Physician Liaisons
- Physician Preference Guide

Navigating to a Storefront

Connecting to your published applications (i.e., OneChart) can be accomplished by browsing to <https://bhapps.beaumont.org>.

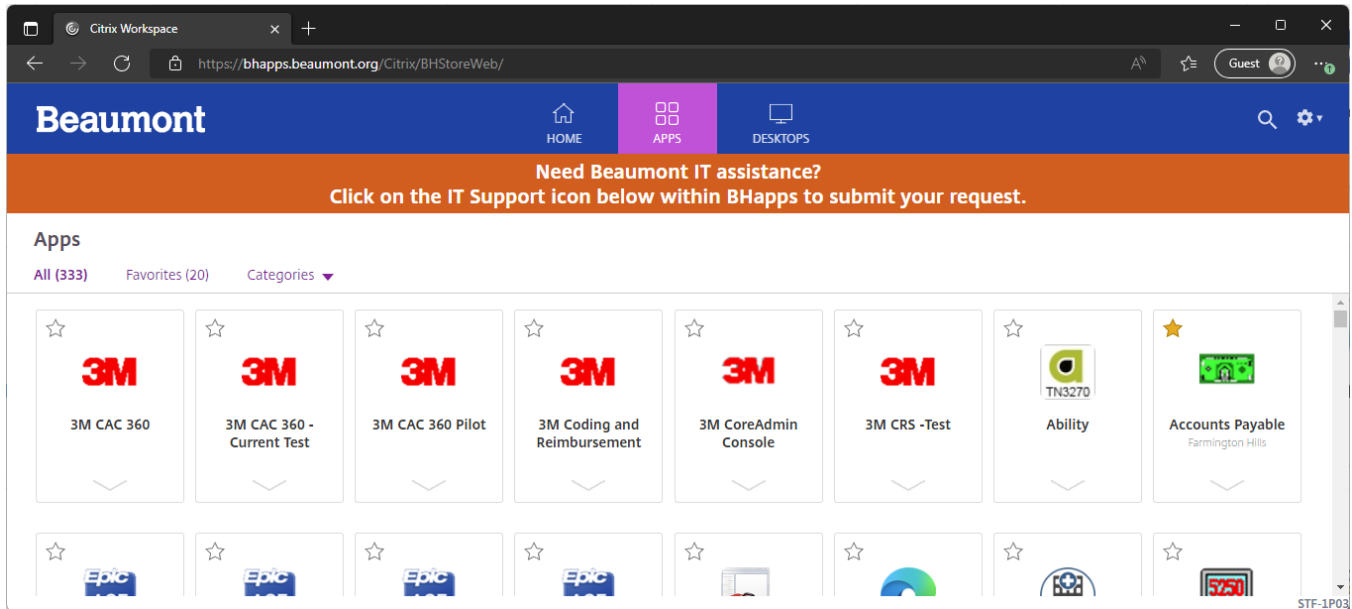
1. Open a web browser and navigate to <https://bhapps.beaumont.org>.
2. Enter your Beaumont workstation user name and password.
3. Click “Log On”.
4. If you are off the Beaumont network, you may be prompted by Duo for additional security.



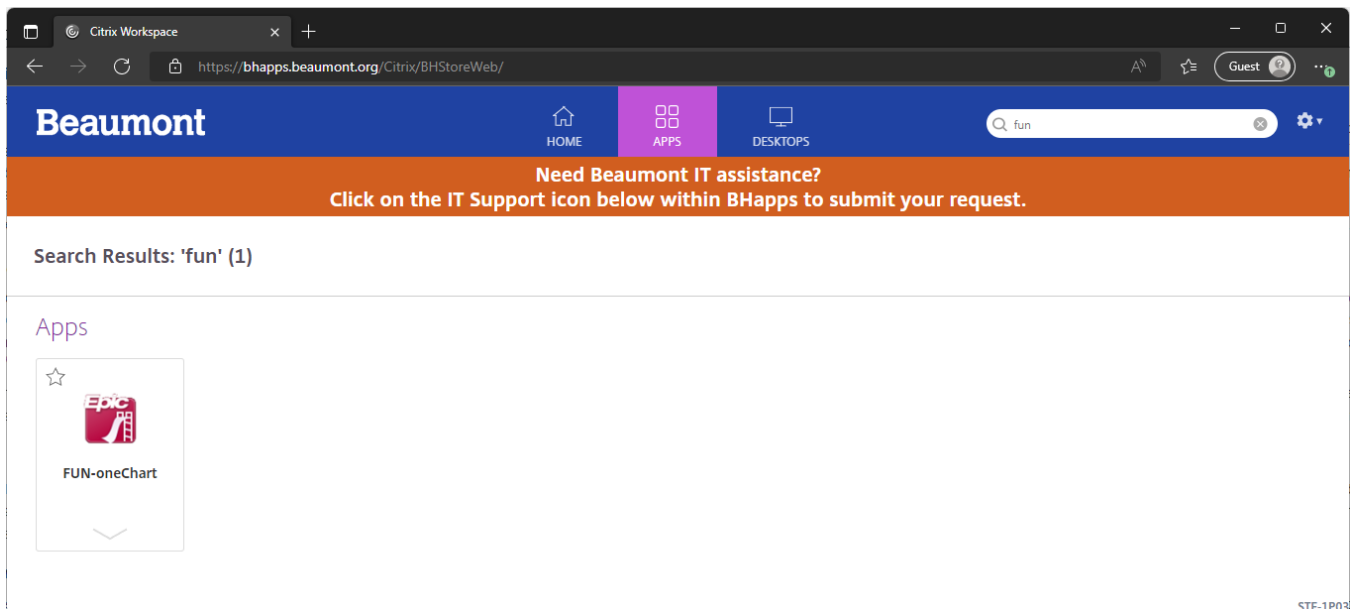
Adding Your Most Commonly Used Apps to Your Favorites

When you log into <https://bhapps.beaumont.org>, you will be on the Home tab. However, these may not be all the apps you use. They can be found under the Apps tab.

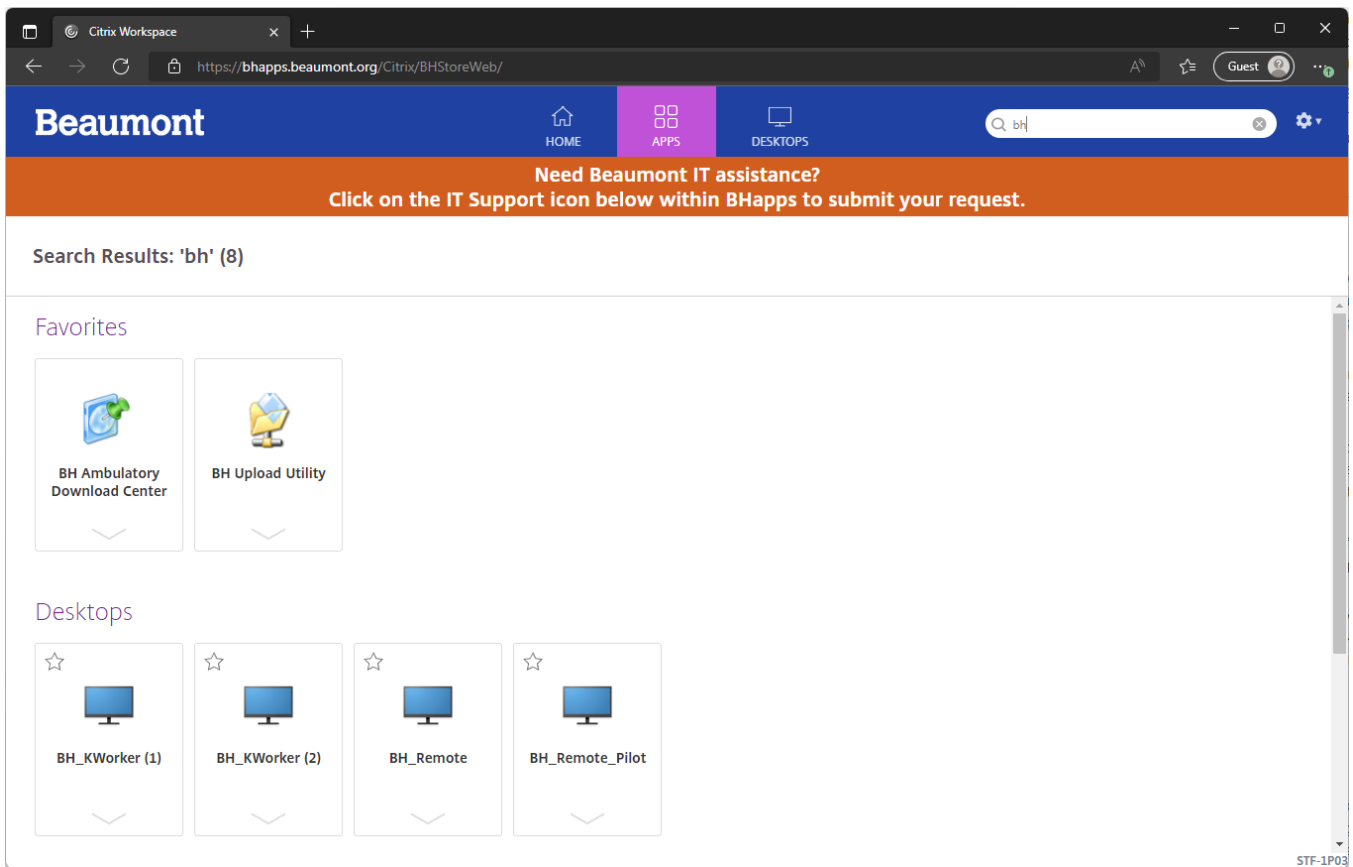
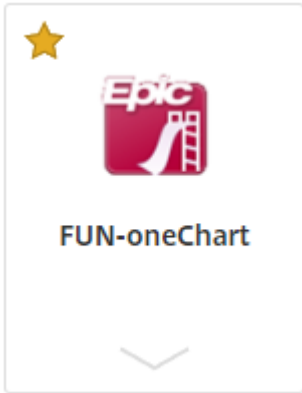
1. Click on the Apps tab, in the blue header on the top of the page.



2. Use the search field to search for your app. You don't have to hit enter, just start typing the name of your app and it will filter to the top. Alternatively, you can scroll down and find your app manually.



- 3. Click on the star, this will add the icon to the Home tab. This process also applies for VDIs and Remote PCs, as shown below.



4. Removing an application from the Home tab follows the same process. Click on the star again.

Further Help

Contact the Beaumont Health Service Desk:

- By telephone, toll-free at [\(888\) 481-2448](tel:8884812448).
- Online, using the [self-service portal](#).

