

Beaumont Pharmacy App Frequently Asked Questions

What is happening to the current Beaumont Pharmacy website?

- On Thursday, May 4, the current Beaumont Pharmacy website will be replaced by a new website — beaumontpharmacy.web.medrefill.com/bhweb/#/home — that is also accessible via a new Beaumont Pharmacy phone app. People can access the website and app before May 4, but the website and app will not be fully functioning until 8 a.m. that day.

How do I get the app?

- Text APP to 66926 to receive a link to sign up.
- Find it in the [iOS](#) or [Android](#) app stores by searching for “Beaumont Pharmacy.”
- Use the QR code to the right.



How do I create an account on the website and app?

- Click on “Get Started” on the website and “Account” on the app and follow the instructions. You will need a recent prescription that was filled at a Beaumont Pharmacy. You cannot create an account until you have filled a prescription at a Beaumont Pharmacy.

Do I have to create an account to order a refill?

- No, you may refill your prescription using your prescription number and the location you last filled your prescription.

How do I add a family member to my account? **-Coming soon**

- When logged into your account, click on “Add a Family Member” and follow the instructions.

How do I order a refill?

- You may refill your prescription by entering your prescription number and the location you last filled your prescription. Or you may create an account through the website or app and order a refill from your list of medications.

How do I pick up my prescription at a different Beaumont Pharmacy location?

- In your account, select “Refill” next to the medication you would like refilled. On the next screen, under pharmacy location, click “Choose another store” and click on the location where you would like your medication filled. Or, if you don’t have an account, select the “Transfer” option, select where you would like to pick up your prescription, enter details about the prescription you want transferred and enter the requested basic information about yourself.

How do I transfer my prescription from a non-Beaumont Pharmacy?

- Select the “Transfer” option, select where you would like to pick up your prescription, enter details about the prescription you want transferred and enter the requested basic information about yourself.

How do I set up reminders?

- You can manage your reminders by logging into your account and clicking on “Reminders” at the top of your screen.

How do I print my prescription history?

- Log into your account, click on “Prescriptions” at the top of your screen, click on “Expense Report,” select a date range and click “Generate Report.”

Who do I contact for technical questions?

- Contact technical support at 888-480-7780 or beaumontpharmacy@mscripts.com.