
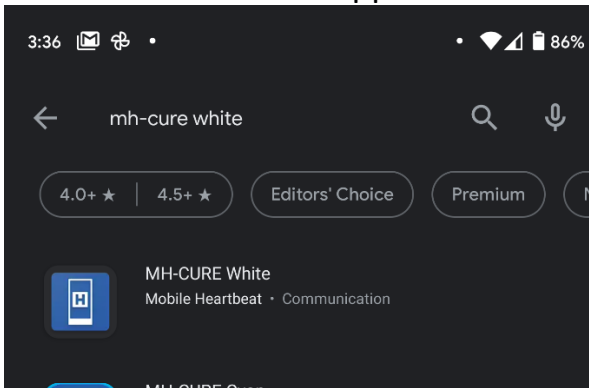


Mobile Heartbeat – Personal Android Phone Device Setup

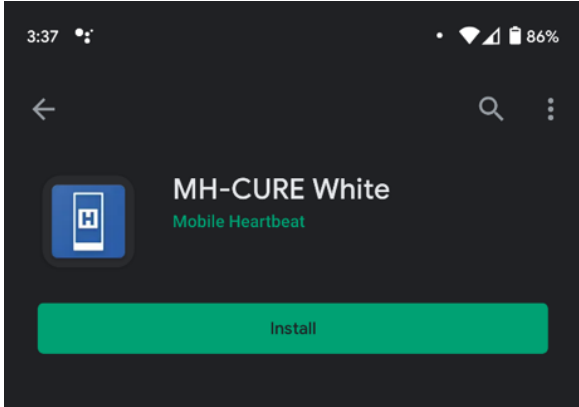
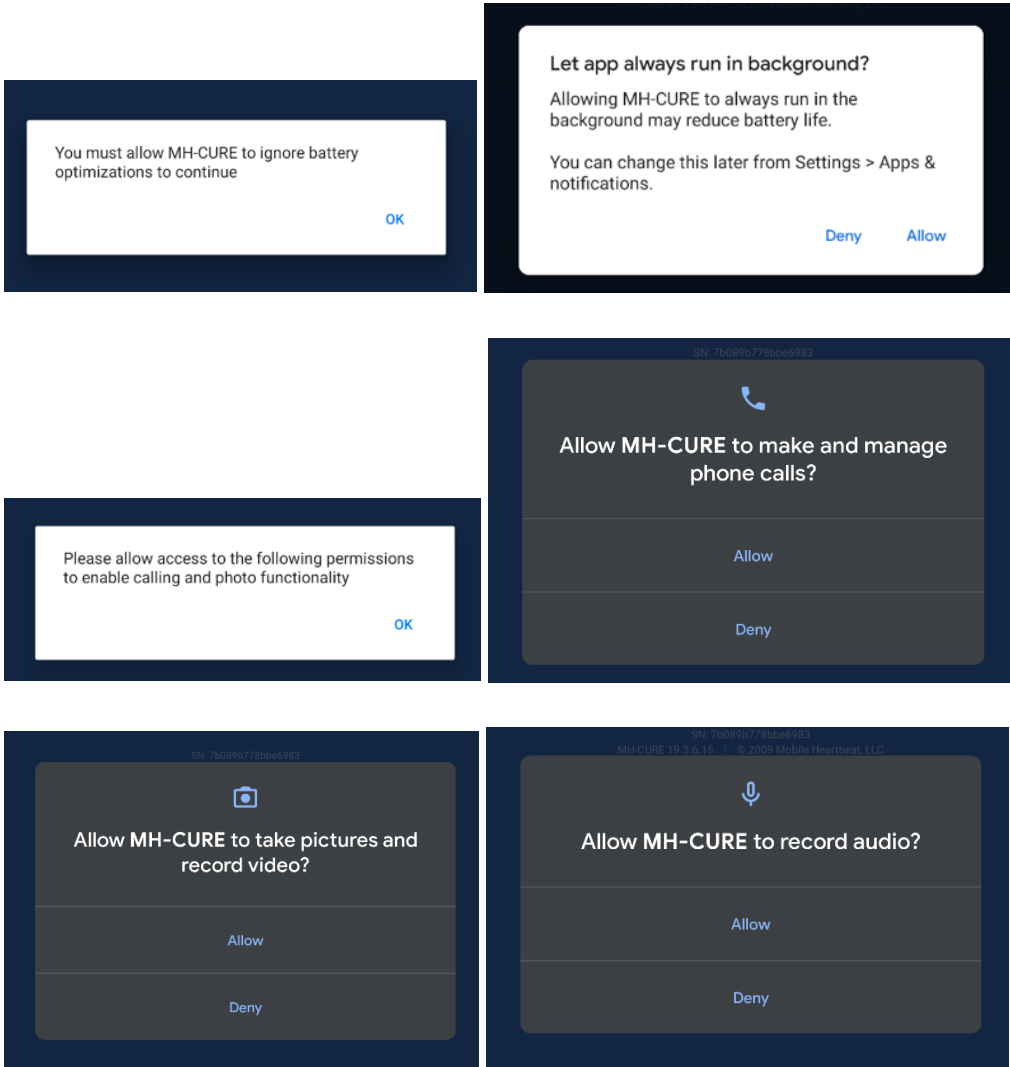
Requirements – Ensure the following are met before continuing	
<u>1</u>	Your device must be running Android 5.x or greater.
<u>2</u>	Your device must be encrypted with a pin code (4 digits minimum). <i>Note:</i> Newer Android devices are encrypted when purchased, however older devices must have encryption enabled. Instructions for encrypting older devices are available at the bottom of this document.
<u>3</u>	Your device may require “Secure Startup” to be enabled. <i>Note:</i> This is more common on Samsung and LG devices.

Part 1 – Installing Mobile Heartbeat (MH-CURE White) On Your Personal Device

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Step	Action
1	On your Android smartphone device screen, tap on the Play Store app: 
2	Search for MH-CURE White app:  <i>Note:</i> There are multiple versions of MH-CURE, you must install “MH-CURE White ” for Beaumont use.

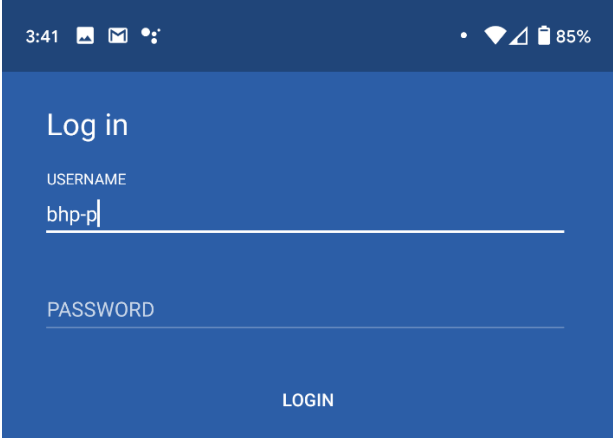
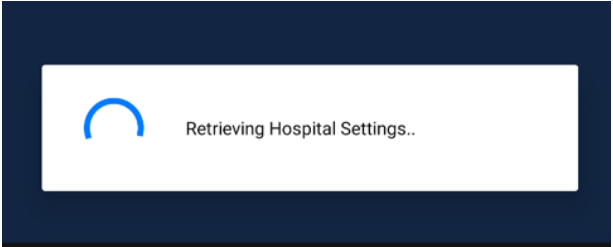
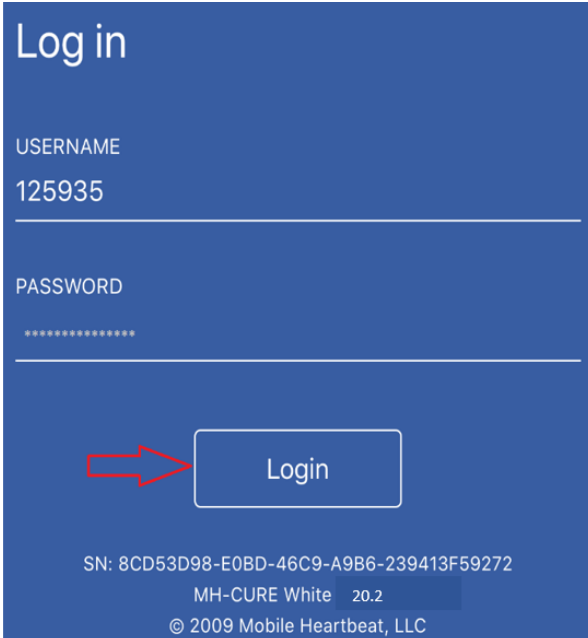
Mobile Heartbeat – Personal Android Phone Device Setup

Part 1 – Installing Mobile Heartbeat (MH-CURE White) On Your Personal Device

Step	Action
3	<p>Tap on Install to download the MH-CURE White app to your Android device.</p>  <p>Tap Open to launch the MH-CURE White application for the first time.</p>
4	<p>Once the MH Cure White download is complete you may see the following pop-ups (please Allow/OK all):</p> 

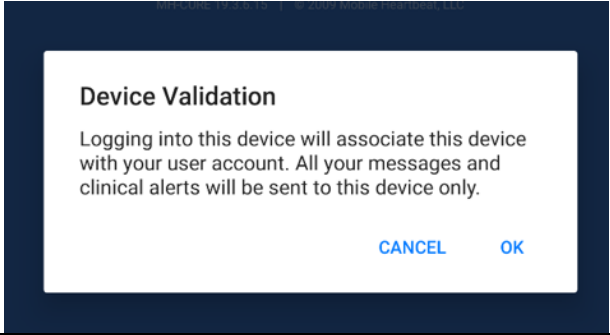
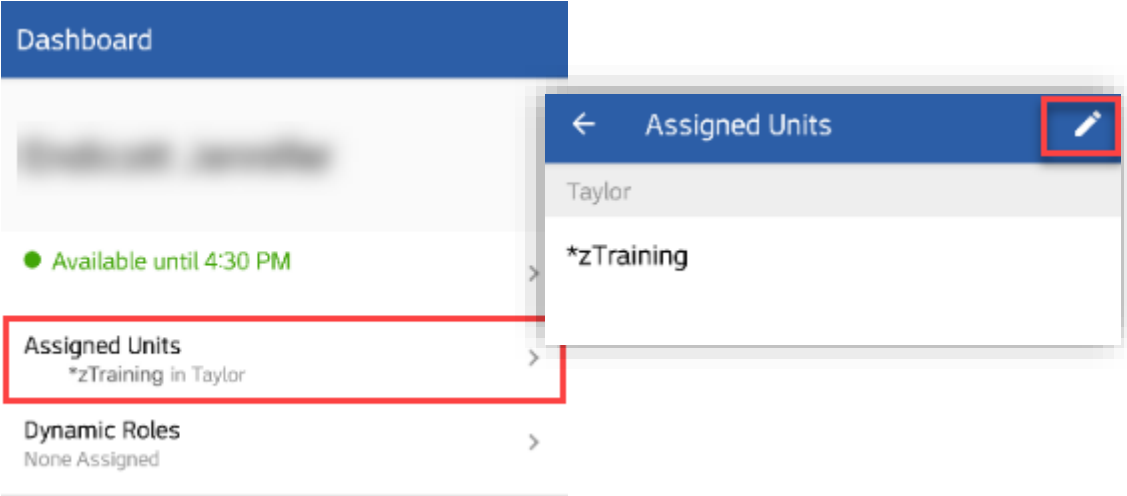
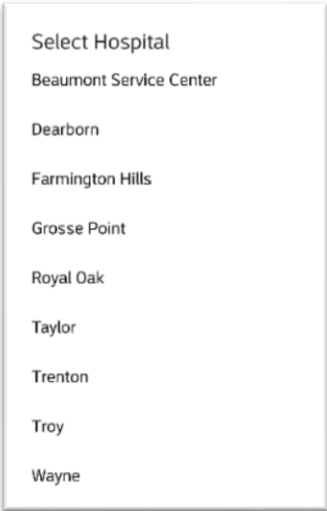
Mobile Heartbeat – Personal Android Phone Device Setup

Part 1 – Installing Mobile Heartbeat (MH-CURE White) On Your Personal Device

Step	Action
5	<p data-bbox="228 260 1409 296">During the first login only, type bhp-p on the USERNAME line, then tap LOGIN.</p>  <p data-bbox="228 743 1398 831">You will see a message stating “Retrieving Hospital Settings”, then you will be returned to the Log In screen.</p> 
6	<p data-bbox="228 1100 1463 1182">Type in your Username (your Beaumont login ID) and your password and then tap Login. (This is typically your login to Outlook).</p>  <p data-bbox="402 1776 833 1864">SN: 8CD53D98-E0BD-46C9-A9B6-239413F59272 MH-CURE White 20.2 © 2009 Mobile Heartbeat, LLC</p>

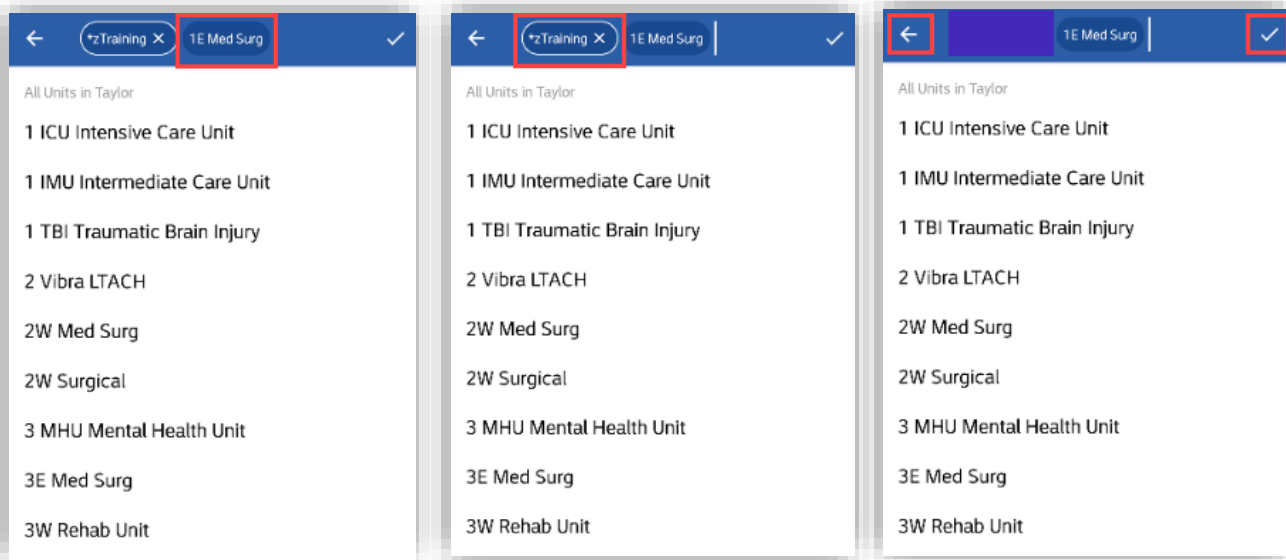
Mobile Heartbeat – Personal Android Phone Device Setup

Part 1 – Installing Mobile Heartbeat (MH-CURE White) On Your Personal Device

Step	Action
7	<p>You may see the following pop-up notification, tap OK to proceed.</p> 
8	<p>You should now be logged into Mobile Heartbeat.</p>
9	<p>To assign yourself to the correct unit, tap Assigned Units then tap the pencil icon.</p> 
10	<p>Choose an appropriate hospital.</p> 

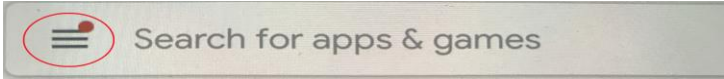
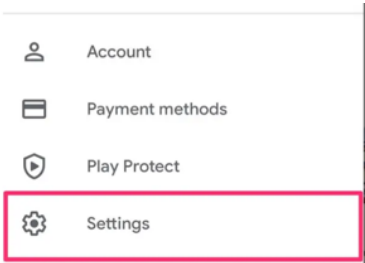
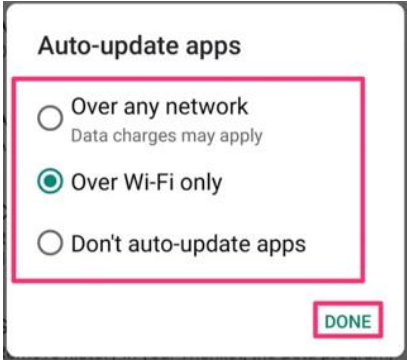
Mobile Heartbeat – Personal Android Phone Device Setup

Part 1 – Installing Mobile Heartbeat (MH-CURE White) On Your Personal Device

Step	Action
11	<p>1. Select an appropriate unit assignment. Once selected, the name of the unit will appear in the header.</p> <p>2. Tap the x next to *zTraining or *New User to remove the assignment.</p> <p>3. Tap on <input checked="" type="checkbox"/> to save and then <input type="checkbox"/> to exit.</p> <div data-bbox="228 464 1507 1020" style="display: flex; justify-content: space-around;">  </div> <p>*Note: You may assign yourself to multiple units, however, it is not recommended to assign yourself to every unit in the hospital. If you have patients on more than 2-3 units, assign yourself to a user group (i.e. Physician, Infection Prevention, Wound Care...) rather than a unit location.</p>

Mobile Heartbeat – Personal Android Phone Device Setup

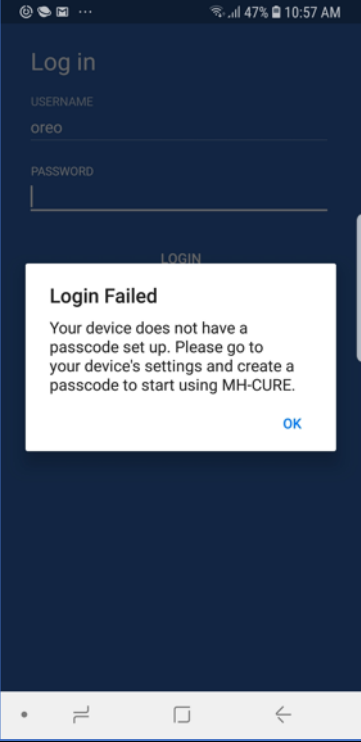
Part 1 – Installing Mobile Heartbeat (MH-CURE White) On Your Personal Device

Step	Action
12	<p>You can set up your MH-CURE White app for auto updates when new versions are available. <i>Note:</i> This settings change will apply to all apps on your device that you have downloaded from the Play Store.</p> <ol style="list-style-type: none">1. Open Google Play2. Tap the three horizontal lines in the upper-left corner of your screen 3. Tap Settings. 4. Tap Auto-update apps.5. A pop-up window will appear, asking what your preference is for the updates. Select your preference by tapping on it. 6. When you are done, tap Done.
13	<p>Please contact your site Physician Support Rep or call the Help Desk (888-481-2448) to have your cell phone number added to the Mobile Heartbeat database.</p>

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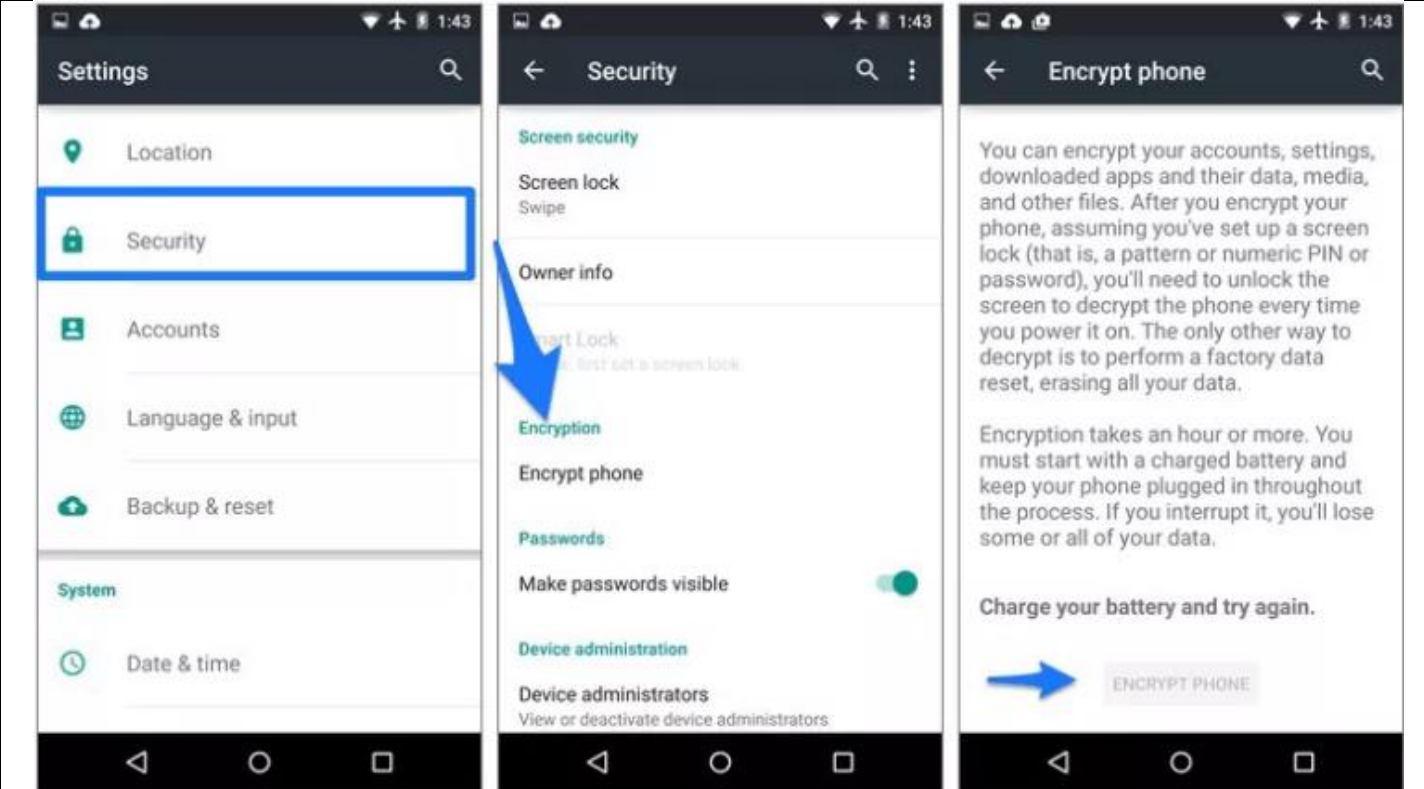
Part 2 – Enable Device Encryption on Older Devices

Part 2 – Enable Device Encryption on Older Devices

Step	Action
1	<p>This step is only required if you encounter the following error when trying to login to MH-CURE:</p> 
2	Set aside some time for the encryption process to complete.
3	Ensure your phone is on its charger throughout the encryption process.
4	Open the Settings app.
5	Tap Security .
6	Tap Encrypt Phone , review the information on the screen, then tap Encrypt Phone .
7	Allow your phone to complete the encryption process, do not power it off.

Mobile Heartbeat – Personal Android Phone Device Setup

Part 2 – Enable Device Encryption on Older Devices

Step	Action
	 <p>The image consists of three sequential screenshots from an Android phone. The first screenshot shows the 'Settings' app with the 'Security' option highlighted by a blue box. A blue arrow points from this box to the 'Security' option in the second screenshot. The second screenshot shows the 'Security' settings page with the 'Encryption' option highlighted. A blue arrow points from this option to the 'ENCRYPT PHONE' button in the third screenshot. The third screenshot shows the 'Encrypt phone' screen with a large blue arrow pointing to the 'ENCRYPT PHONE' button. The text on the 'Encrypt phone' screen explains that encryption takes an hour or more and requires a charged battery.</p>

Part 3 – Enable Secure Startup

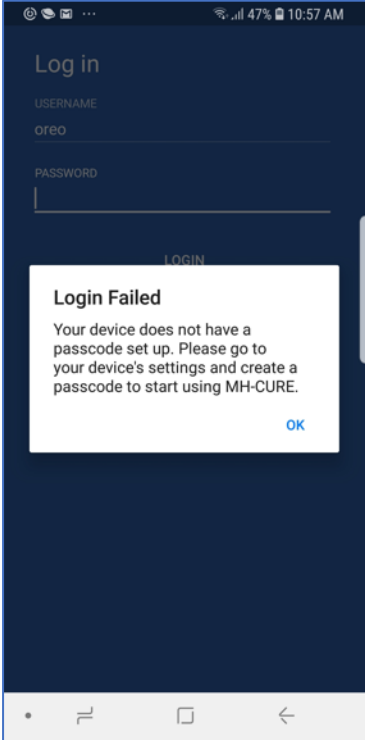
Note: This is more common on Samsung and LG devices.

Part 3 – Enable Secure Startup (Common on Samsung, LG)

Step	Action
1	Ensure you have completed Part 2.

Mobile Heartbeat – Personal Android Phone Device Setup

Part 3 – Enable Secure Startup (Common on Samsung, LG)

Step	Action
2	<p>This step is only required if you encounter the following error when trying to login to MH-CURE, even after enabling encryption:</p> 
3	<p>You need to find the “Secure Startup” option. It may be slightly different on different phones. Note that the “Secure Startup” option will require you to use your PIN whenever your device is turned on.</p>
4	<p>Samsung S9: Go to Settings > Biometrics & security > Secure Startup and enable it.</p>
5	<p>LG G6: Go to Settings > Biometrics & security > Secure Startup and enable it.</p>
6	<p>When your phone is turned on, you will see the following screen:</p> 