

# Beaumont

## myBeaumontChart Results Release

### Providers and Staff FAQs for Upcoming Changes

#### **What is myBeaumont Chart?**

myBeaumontChart is a secure web portal that allows patients to access portions of their Beaumont Health medical record, including medications, allergies, past medical history, medications as well as results of laboratory tests, imaging, and other diagnostic and procedure results.

#### **What changes are coming to myBeaumont Chart?**

Changes are coming that will affect how results are released in myBeaumontChart. Providers and staff need to be aware of these changes as questions and comments may be raised by patients, family members and other care providers.

Once changes are implemented, results will be released in the following ways:

- **Outpatient** - All laboratory tests including HIV, STD, and pregnancy, as well as imaging studies will be automatically released to the patient within 24 hours of when the final results are available to ordering physicians. The only exception is outpatient surgical pathology and cytology.
- **Outpatient Surgical Pathology and Cytology** – All surgical pathology and cytology results will be automatically released three days after the final results are available to ordering physicians.
- **Inpatient** – All laboratory tests, imaging, other diagnostic and procedure results will be automatically released immediately after discharge (no change).

Results will be released to patients seven days a week. Once they become available, they will be placed in myBeaumontChart for patient viewing either by 7 a.m. or 2 p.m. on the day that the results are final. This will be dependent on the specific time that the results are completed.

A new policy outlining these changes called *myBeaumontChart Record Release* has been developed and approved by Beaumont Health leadership. The policy will be available online shortly and has been attached.

#### **Who will be impacted by this change?**

These changes will have an impact on patients, providers and staff.

- **Patients** – Patients will have *same day access* to their results in myBeaumontChart.

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- **Providers** – Providers will need to continue to complete *advanced education and plan of care* with the patient. This should happen during the visit in which tests are ordered, to prepare them for the various scenarios of result outcomes.
- **Staff** – Staff should be *aware of the changes*, to support questions, and potentially increased patient phone calls.

## **Why are these changes happening?**

Beaumont Health is committed to embracing patient and family-centered care goals for information sharing and positioning of patients as members of the care team. We believe that when patients are more informed, this leads to better outcomes. Patients have expressed their desire for same day release of their results. This change creates patient choice in their timing for reviewing their results. Other local and national health systems have already adopted this approach.

There is an overall, organizational commitment to improving the adoption and use of myBeaumontChart through improved features, functionality, and clinical information.

Upcoming regulatory changes with Meaningful Use stage 3 will require us to release results to our patients in a much more expedient fashion. It is believed that when patients have greater access to information, they become more engaged, and ultimately do better.

## **When will these changes take place?**

The changes to when results are released in myBeaumontChart will take effect as of Jan. 2, 2018.

## **Where do I go for more information?**

For more information about the upcoming changes to how results are released, see the new Beaumont Health Policy called *MyBeaumontChart Record Release* or contact:

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